

Standards for the Protection of Minors

Please be informed that, in accordance with the amendment to the Family and Guardianship Code, additional regulations aimed at ensuring the protection of minors came into force on February 15, 2024. Under this law, representatives of various sectors, including the hotel industry, are required to identify the relationship between an adult guest and a child, i.e., to determine whether the adult is the parent/legal guardian of the minor with whom they have arrived and whether the child is not in danger in the given situation. In compliance with the applicable laws, such as the Act of May 13, 2016, on the Prevention of Threats of Sexual Offenses and the Protection of Minors, we have implemented standards for the protection of minors. These standards are designed to prevent all forms of harm and to ensure the respect for the dignity and privacy of children and adolescents staying at our hotel.

Additionally, we inform you that if a child covered by the reservation arrives at the hotel and is checked in by someone who is not their parent or legal guardian, the reception staff will be required to ask that person to provide a ***PARENTAL/LEGAL GUARDIAN CONSENT STATEMENT FOR THE CHILD'S STAY UNDER THE CARE OF A GIVEN PERSON***. This requirement applies not only to individuals unrelated to the child but also to, for example, grandparents or uncles who are not the legal guardians of the child at that time. We kindly ask for your understanding towards our staff, who, in accordance with the aforementioned amendment, are obliged (under penalty) to identify the relationship between the child and the individuals with whom they arrive at the hotel. However, they are also fulfilling this obligation primarily out of concern for the welfare and safety of your children.